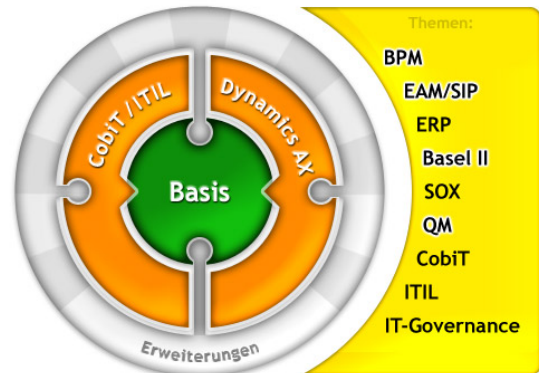


## THE FULL LINE OF SOFTWARE: AN OVERVIEW

### The process4.biz Software package...

...is an easy-to-use modeling tool suitable for analyzing, interpreting, documenting and evaluating business structures and processes of varying size. It can be utilized for a broad spectrum of application areas. Complemented by additional modules and extensions it delivers highly valuable results for strategic business management.



### The process4.biz Core...

...is a flexible modeling tool integrated in Microsoft Visio for Business Process Management (BPM), Enterprise Architecture Management (EAM), and Strategic IT Planning (SIP). Modeling templates are included, but it is also possible to set up, implement, and use one's own modeling methods and notations. This central module of the software package is represented by the green area within the figure on this page. For details please refer to the description of the process4.biz Core on our website: [www.process4.biz](http://www.process4.biz) or in the respective downloadable PDF-file.

### The process4.biz additional modules...

...are optionally available components and subject to fees. They are represented by the two halves of the orange ring in the above figure, which indicate that the Core is a necessary requirement for both modules.

- The module **process4.biz CobiT/ITIL** provides a tool for strategic IT planning and its control as well as for network documentation according to standard IT Audit & Control requirements, laid down in the CobiT and/or in the ITIL frameworks.
- **process4.biz Dynamics AX** provides an interface to Microsoft's ERP system Dynamics AX. By means of this interface, all phases of a standard Dynamics AX process can be compared with our transparently modeled process4.biz Dynamics AX reference model and all individual adaptations within the ERP system can be (re-)documented.

For detailed descriptions of above mentioned additional modules please refer to the corresponding pages on our website as well as to the more detailed brochures which are available for download as PDF's.

### The process4.biz Extensions...

...within the process4.biz software package are also optionally available components subject to fees. They may complement either the Core module alone, or a combination consisting of the Core and one (or both) of the two additional modules described in the previous paragraph. In the above figure, the Extensions are represented by means of a grey circle interacting with the Core and with the Additions by means of "tentacles" that symbolize the significance of the extension modules for all other components of the software package. The extension modules enable customers to **transfer** selected structures gained through working with the process4.biz software to the **Microsoft Office environment** for further processing or for presentation purposes. We also offer extension modules for **web publishing** purposes, either as a dynamic stand-alone portal server based on Microsoft's Windows SharePoint Services (WSS), or as a simple tool for publishing static models in an intranet on an Microsoft IIS or Apache web server.

## CUSTOMER BENEFITS

### Modular structure and wide scope of application

The overall process4.biz software solution is of modular nature, as illustrated by the above figure and by the descriptions on this page. Several functions can be added to the Core according to your needs and requirements. The process4.biz Core (see green area in the above figure) is a perfect solution for Business Process Management (BPM) and Enterprise Architecture Management (EAM), and can be supplemented by the two optional Additions (orange ring in the above figure), thus opening up further application areas (see the yellow field in the above figure) for the software.

Methods for process modeling are provided in the software by means of the modeling methods **EPC**, **Catalyst**, **EAM** and **RACI/DEMI**. However, it is up to our customers to set up and implement their own modeling methods - either instead of, or besides using the included ones. The flexibility to offer several modeling methods but not to impose any one of them on customers is a unique feature of the software that allows for a wide scope of application areas:

- Business Process Management (**BPM**)
- Enterprise Architecture Management (**EAM**), Strategic IT Planning (**SIP**), and network documentation
- **IT Governance** using standards on the basis of **CobiT** (Control Objectives for Information and related Technologies), **ITIL** (IT Infrastructure Library), Sarbanes-Oxley Act (**SOX**), ISO 17799, Basel II, etc.
- **ERP** (Enterprise Resource Planning) for example with Microsoft's Dynamics AX System
- Quality Management (**QM**) projects and ISO Certifications, Audit and Revision

### Minimum costs, maximum quality

- We charge **lower prices** than the competitors can because we integrate existing Microsoft Office functionalities and features into our software.
- We are authorized to sell you **Microsoft products** integrated in our software at highly competitive prices.
- Our certified product development receives professional support from Microsoft in Redmond.

### Simple solutions for optimum usability

- **Redundancy-free modeling**, i.e. the fact that previously defined data objects may be passed down within the hierarchical database structure, increases transparency and efficiency when modeling processes and IT architectures.
- A highly **user-friendly** product ensures simple administration and, consequently, nominal training needs and costs.
- **Integration** into the existing Microsoft Office product line increases product value for users, making the functions of our software easy to learn and to use.

## Powerful features and a great variety of functions

- Data can be **exported** to different formats (\*.xls, \*.doc, \*.ppt, \*.html, \*.xml).
- Modeling methods and notations can be **freely selected and defined**. More than one method can be simultaneously deployed within one model.
- The software is **multi-lingual** and can be used in **multi-user mode**.
- Definition of **role-based access control** is provided.

## SYSTEM REQUIREMENTS

### Software

- **Microsoft Visio 2003 or 2007 Standard or Professional Edition**

The software fully exploits Visio 2003 or 2007 functions and is therefore not executable under Visio 2000. The most recent service packs may be installed, but they are not required.

- **Windows 2000 SP3** or **Windows 2003** as server operating system, **Windows 2000 SP3** or **Windows XP Professional \*** or **Windows Vista (with IIS)** for desktops

*\* We do not recommend using **Windows XP Home**, and do not support installations using it, because it lacks (IIS = Internet Information Services) web functionalities required for some of the process4.biz Extensions.*

- **SQL-Server 2000\*\* or 2005**

The SQL server is required for the process4.biz databases that you use as a repository connected with Visio and the process4.biz client. The process4.biz database is included either in the SQL Server version 2000 or 2005. Depending on the licensing agreement the SQL server may be operating in the net or restricted to a desktop computer.

*\*\* Only for the process4.biz trial version a free version of the SQL Server (either MSDE 2000 [Microsoft SQL Server Desktop Engine] or the SQL 2005 Express Edition) will be installed automatically.*

- **Microsoft Office version Office XP or Office 2003 \*\*\* or Office 2007**

The Office suite is required for most of the process4.biz Extensions.

*\*\*\* The process4.biz Excel Pivot Reports is only executable in combination with Office 2003 or 2007.*

### Hardware

The client computer requirements for process4.biz are identical with those necessary for the Microsoft Office Suite to run with good performance:

- PC with a Pentium III processor (or similar) or better recommended
- At least 512 MB RAM (1 GB recommended), at least 250 MB free hard disk memory
- Super VGA screen with 800x600 resolution or higher
- Microsoft Internet Explorer 5.5 or higher

**Microsoft's Visio** and **SQL-Server** can be executed on the basis of the hardware specified above. For specific requirements, please refer to the Microsoft website.

## LICENSING

As Microsoft Certified Partner and Microsoft ISV Royalty Partner we are authorized to sell you Microsoft server products like SQL-Database Server and Microsoft Visio at highly competitive prices in combination with the process4.biz software.

When deciding on the appropriate licensing agreement, the following criteria should be considered:

### Quality of database access: desktop or LAN (single vs. multi-user)

- In **single user mode** database and software are installed locally on one single computer. Access to the database is restricted to this computer.
- In **multi-user mode** the database is installed on a SQL Server in a LAN environment. Any number of users may access the database concurrently.

### Quantity of database access: one or more users (named vs. concurrent user)

- Licensing based on **named users** specifies a user identification/password combination for one computer accessing the database. Each named user may have an unlimited number of concurrent sessions.
- When licensing is based on **concurrent users**, the software may be installed on any number of computers. However, the number of concurrently connected users is limited with respect to databases in an SQL server in one LAN. Concurrent user licensing is recommended for a large number of persons using the software, but not accessing the database simultaneously.

### Options for license agreements:

„single user“-licence	„named-user“-licence in „multi-user“-mode	„concurrent user“-licence in „multi-user“-mode
Access to a locally installed database for <u>one computer</u>	A <u>predefined number of computers</u> access the database(s) concurrently. Suitable for multiple users who need concurrent access to the database.	A <u>predefined number of database accesses</u> by any number of computers. Suitable for multiple users who do not access the database simultaneously.

### Licensing for additional modules and Extensions

- With the concurrent licensing model for the [process4.biz Extensions](#) it is sufficient to purchase one single license. The Extensions may be used by all LAN users who are granted access to the process4.biz Core within a concurrent usage license option.
- Both additional modules ([process4.biz CobiT/ITIL](#) and [process4.biz Dynamics AX](#)) and one of the Extensions ([Enterprise Portal Server \(EPS\)](#)) are available for all (named or concurrent) users in multi-user mode within the scope of a Company License Agreement.